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Senior Import Analyst (Pre-License)

Champlain, US Full-time

About the position

Description

About Us

Almost every single thing that you eat, wear, or use (yes, even that Pikachu-shaped baseball cap you secretly love to wear) is imported. But before it makes it past the border, there's a final, looming hurdle: customs. A complex maze of regulations, enough documentation to bankrupt Dunder Mifflin, harmonized codes, and debates about Santa suit classifications stand between businesses and their products hitting the shelves.

Clearit USA makes customs brokerage seamless for importers in the US and Canada with a modern, digital, frictionless platform. And we're not alone; Clearit is a proud part of the Freightos Group, a logistics technology company that aims to make global trade frictionless. We work with some of the largest companies in the world, are regularly featured in top-tier publications, make our families proud and are traded on the Nasdaq (CRGO).

Requirements

About the Role

Hybrid Position - Champlain, NY | Growth Path to Licensed Customs Broker

Here's where you come in: As an Import Analyst at our Champlain, NY office, you will be the cornerstone ensuring that imports clear customs efficiently, keeping the wheels of the supply chain in motion. Your expertise will help mitigate the complexities of customs procedures, making the process as seamless as possible for our clients. This position offers a growth path toward becoming a Licensed Customs Broker with our full support.

This position is hybrid (2 days in office, 3 days remote) and open to applicants who can work from our Champlain, NY location.

Responsibilities

- Efficiently manage and process customs entries to ensure accurate and compliant submissions
- Meticulously review and input customs data, maintaining high accuracy standards
- Articulate complex documentation requirements clearly to customers, enhancing their understanding and satisfaction
- Proactively resolve issues by working collaboratively with customers and internal teams to refine customs entries as required
- Prioritize and process high-urgency imports such as PAPS files to prevent shipment delays
- Monitor and resolve CBP and PGA holds and coordinate required exams (NII/VACIS, tailgate, intensive, USDA/CBP/FDA) from initial notice through final release
- Coordinate with carriers, terminals/CFS, and government officers to schedule exams, submit ACE DIS documentation and Affirmations of Compliance, and minimize demurrage and storage
- Track ACE/ABI statuses and respond to FDA Notices of Action and CBP CF-28/CF-29, providing clear updates to customers to expedite release
- Conduct thorough checks to ensure full compliance with all relevant customs regulations, particularly focusing on FDA and PGA standards

About You

Basic requirements

- 2+ years of experience in customs brokerage or import operations
- Solid understanding of customs laws and regulations (FDA, PGA, CBP)

- Experience managing CBP/PGA holds and coordinating exams (VACIS/NII, tailgate, intensive)
- Proficiency with customs brokerage software and ability to assign appropriate HTS commodity codes
- Knowledge of applying correct IEEPA, Reciprocal, and Section 232/301 additional tariffs
- Skilled in processing documentation with high accuracy and attention to regulatory compliance
- Excellent communication skills for explaining complex procedures in an accessible manner
- Innovative thinking and openness to feedback to foster personal growth and improve team performance
- Resourcefulness and adaptability in addressing challenges and handling customer inquiries

Preferred Requirements

- 3-5+ years of import brokerage experience with truck entries/PAPS processing
- Interest in pursuing US Licensed Customs Broker credential (company-supported)
- Northern border operations experience
- HTS classification knowledge (GRIs, section/chapter notes)
- Experience with FDA/PGA filings and CF-28/CF-29 responses
- ACE/ABI proficiency and familiarity with brokerage platforms
- Proven ability to minimize demurrage/storage costs
- Understanding of tariff treatments and basic valuation
- Self-directed with good judgment on escalation needs
- History of meeting clearance timeframes and service levels

Schedule

M-F 8 hours per day.

Benefits

- Pay: \$50,000 yearly (Based on experience)
- Hybrid work model with just 2 days in person per week . Office located in Champlain, NY.
- 15 paid vacation days plus holidays
- 50% employer-paid health insurance

- Annual training budget and career guidance
- Customs broker license exam fees covered
- Equity incentives that vest over time, aligning your success with company growth
- Weekly team activities including lunches and BBQs

Freightos is an equal opportunity employer, committed to treating all potential employees fairly and ensuring equal opportunities for everyone.

Apply for this job

Hey Gloria

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APPLY AS AN EMPLOYEE

Know anyone who might be interested?
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