

Job Title: Senior Compliance Officer - Regulatory

At **Popular**, we offer a wide variety of services and financial solutions to serve our communities in Puerto Rico, United States & Virgin Islands. As employees, we are dedicated to making our customers dreams come true by offering financial solutions in each stage of their life. Our extensive trajectory demonstrates the resiliency and determination of our employees to innovate, reach for the right solutions and strongly support the communities we serve; this is why we value their diverse skills, experiences and backgrounds.

Are you ready for a rewarding career?

Over 8,000 people in Puerto Rico, United States and Virgin Islands work at Popular.

Come and join our community!

US B Regulatory Compliance

We are looking for a Senior Compliance Officer to join our Compliance Team. The role may be based in New York, NY or FL. The right candidate will support the consumer regulatory compliance functions for Popular Bank, including the development, implementation, and maintenance of a consumer regulatory compliance program through compliance activities across various lines of business, branches, and operating departments.

In this position, you will:

- Participate in and contribute to the execution of Popular's Compliance Program, ensuring alignment with Corporate compliance and strategic direction and recommend policy and/or actions based on internal and external industry developments for area of responsibility.
- Serve as a compliance resource and SME (subject matter expert) to business units, internal team members, and management providing a range of support and analysis on regulatory compliance requirements, issues, and/or best practices, including the provision of guidance in the design, development and/or enhancement of processes and controls to manage compliance risks. Serve as the subject matter expert for Popular Bank on all lending compliance related matters, including consumer lending, mortgage, and commercial lending.
- Perform regulatory research in response to business unit compliance inquiries. Assist/support the business units on the implementation of new and amended laws and regulations.
- Identify and professionally escalate matters requiring management attention.
- Advise and consult on proposed new products, services, and initiatives regarding compliance obligations and corresponding compliance risks, and mitigating controls.
- Provide support with regulatory compliance examinations, and/or compliance audits or reviews.
- Review marketing materials, disclosures, and other customer communications subject to consumer protection regulations for compliance.
- Support the issue management process for the compliance department and support the complaint management process, including the responses to consumer complaints received from regulators.
- Advise and support the business lines in the establishment and execution of action plans to address compliance deficiencies, findings, and/or recommendations of examiners, internal audits, and self-identified issues.
- Provide support to management in the execution of the annual compliance training program, including drafting training materials and conducting training as needed.
- Perform other duties as assigned.

To be considered, you will need:

- Bachelor's Degree in Finance/Banking/Accounting or related field is required.
- CRCM designation or JD is preferred.
- Minimum 7 - 10 years performing relevant regulatory compliance functions in the banking industry, and in-depth knowledge of both deposit and lending products and applicable laws and regulations, included but not limited to Reg. DD, Reg. E, Reg. CC, ECOA, RESPA, TILA, HMDA, & FCRA. Lending specific compliance experience required.
- Prior experience working with regulatory agencies, including FRB, OCC, FDIC, or CFPB.
- Ability to analyze complex laws and regulations and relate those laws to operational procedures, company policies, and industry trends.
- Bi-lingual candidate, English-Spanish speaking, a plus including the ability to speak, read, and write Spanish at a collegiate level including the use of business terms.
- Strong written, verbal, and interpersonal skills, including ability to communicate effectively with senior level management.
- Ability to work independently. Excellent project management and organization skills, including ability to handle multiple projects at the same time while attentive to details and effectively meeting deadlines.
- Advanced analytical and highly developed critical thinking skills.
- Proficient in Microsoft Office applications necessary to complete assigned tasks and projects.
- Travel on occasion will be required.

Salary Range Information

Our base salary for this position located in New York City generally ranges between \$150,000.00 and \$180,000.00 annually, depending on business need and on your qualifications and experience. Base salary does not include incentive compensation, commission, or any other type of remuneration or benefits. Base salary may vary if position is based in other geographic locations.

Important: The candidate must provide evidence of academic preparation or courses related to the job posting, if necessary.

If you have a disability and need assistance with the application process, please contact us at asesorialaboral@popular.com. This email inbox is monitored for such types of requests only. All information you provide will be kept confidential and will be used only to the extent required to provide reasonable accommodations. Any other correspondence will not receive a response.

As a leading financial institution in the communities we serve, we reaffirm our commitment to always offer essential financial services and solutions for our customers, including during emergency situations and/or natural disasters. Popular's employees are considered essential workers, whose role is critical in the continuity of these important services even under such circumstances. By applying to this position, you acknowledge that Popular may require your services during and immediately after any such events.

If you are a California resident, please [click here](#) to learn more about your privacy rights.

Popular is an Equal Opportunity Employer

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