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## Senior Analyst - Customs

**Date:** Sep 24, 2019**Location:** Mississauga, ON, CA, L5N0B7**Company:** Whirlpool Corporation**Requisition ID:** 34965

Whirlpool Corporation is consistently recognized by Fortune Magazine as one of the World's Most Admired Companies. Our values are the driving force behind everything we do. Respect, integrity, diversity and inclusion, teamwork and the spirit of winning propel our teams to excellence. Get to know us and see what it's like to be part of the world's leading major home appliance company.



### THE CAREER OPPORTUNITY YOU'VE BEEN LOOKING FOR:

**Imagine being part of a world-class organization that delivers superior brands to the customers in every home...everywhere. Experience an environment that values leadership, shared ideas, and continuous improvement. Become the best. Define your potential and develop yourself through challenging work and**

learning from others.

## **THE ROLE: SENIOR ANALYST - CUSTOMS**

The Senior Analyst - Customs role will lead Whirlpool's customs operations in Canada. The role is based in Mississauga and reports to the Director, Domestic & International Transportation based in the U.S., with dotted line reporting to the Director of Supply Chain - Canada.

### **RESPONSIBILITIES:**

- Principle Canadian customs lead and coordinating resource between the North American Region (NAR ) shipping locations, NAR customs compliance team and Canadian customs brokerage partners to ensure compliance and consistent on-time import and exports of all Whirlpool products across the enterprise.
- Managing the necessary daily, weekly and monthly processing as a Customs Self Assessment (CSA) importer.
- Maintain a table to support Customs Self Assessment (CSA) processing
  - Processing mass uploads/updates for new skus
- Strategic thinking on Canada customs related matters to ensure compliance and best cost within the NAR organization
- Lead to ensure timely Canada customs clearance of land and ocean imported shipments across all lines of business.
- Collect and maintain all required Canada Border Services Agency and other federal customs records of all imported/exported goods
- Support Canada transitions to ensure import readiness (Parts database updates, NAFTA qualification, etc.).
- Principle Canadian customs expert that provides guidance to the supply chain and business functions on Canada customs matters
- Principle Canadian lead in ensuring NAFTA processes and procedures are followed:
  - Solicitation of new NAFTA's yearly and as needed
  - Daily review for NAFTA against database for new parts
  - General control/review over NAFTA to ensure benefits are claimed correctly
- Support financial accruals for post entry refund of NAFTA qualified products
- Perform post-entry review / audit of entry detail
- Canadian lead on inquiries from Canada Border Services Agency (CBSA) or other federal agencies related to import/export inquiries
  - Manage any Post Entry Corrections to avoid AMPs (penalties)
- Support ad hoc shipments from all process partners in Canada (document creation, NAR compliance notification, etc.)
- Support Government Relations, legal and tax functions in changes to CBSA or other import/export related policy with assessment and recommendations the impact to Whirlpool Canada ensuring compliance and best cost
- Participate in professional and trade Association matters related to import/export: Importers and Exporters Association of Canada (IE Canada) and the Association of Home Appliance Manufacturers (AHAM)
- Support Whirlpool Canada's membership in the Partners in Protection (PIP) supply chain security program
- Participate on project teams as requested by supervisor

- Please note that periodic travel to the US will be required
- Provide metrics and analytics of Customs related detail

**WHAT YOU NEED TO SUCCEED IN THIS POSITION:**

- 3- 5 years experience in a Customs related field (importer, broker, consultant, etc.)
- Post-secondary degree specializing in business administration, international business or supply chain
- Certified Customs Specialist (CCS) designation preferred
- Customs Self Assessment (CSA) experience preferred
- 10 – 20% travel required; Valid Canadian passport with the ability to enter the United States is required
- Must have the ability to work independently and properly prioritize workloads and other assignments
- Must be able to multi-task timely and accurately and have superior organization skills
- Use problem solving skills to find new and creative ways for process improvement and cost reduction
- Detail oriented
- Proficiency in MS Word, Excel, Access and PowerPoint are required. Knowledge of SAP; experience with the Google suite of tools is a plus.

**WHAT WHIRLPOOL OFFERS YOU:**

**Whirlpool offers a unique opportunity to become your best through cross-functional involvement, challenging work, coaching and feedback, recognition, best-in-class total rewards, and personal growth and career development. Be part of something great.**

**About us**

Whirlpool Corporation (NYSE: WHR) is the world's leading major home appliance company, with approximately \$21 billion in annual sales, 92,000 employees and 65 manufacturing and technology research centers in 2018. The company markets Whirlpool, KitchenAid, Maytag, Consul, Brastemp, Amana, Bauknecht, JennAir, Indesit and other major brand names in nearly every country throughout the world.

Additional information about the company can be found at WhirlpoolCorp.com, or find us on Twitter at @WhirlpoolCorp.

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