



## THE CAREER OPPORTUNITY YOU'VE BEEN LOOKING FOR:

**Imagine** being part of a world-class organization that delivers superior brands to the customers in every home...everywhere. **Experience** an environment that values leadership, shared ideas, and continuous improvement. **Become** the best. Define your potential and develop yourself through challenging work and learning from others.

## THE ROLE: **SENIOR ANALYST - CUSTOMS**

The **Senior Analyst - Customs** role is based in Mississauga and reports to the Director, Domestic & International Transportation based in the U.S., with dotted line reporting to the Director of Supply Chain - Canada.

## RESPONSIBILITIES:

- Principle Canadian customs lead and coordinating resource between the North American Region (NAR) shipping locations, NAR customs compliance team and Canadian customs brokerage partners to ensure compliance and consistent on-time import and exports of all Whirlpool products across the enterprise.
- Managing the necessary daily, weekly and monthly processing as a Customs Self Assessment (CSA) importer.
- Maintain a table to support Customs Self Assessment (CSA) processing
  - o Processing mass uploads/updates for new skus
- Strategic thinking on Canada customs related matters to ensure compliance and best cost within the NAR organization
- Lead to ensure timely Canada customs clearance of land and ocean imported shipments across all lines of business.
- Collect and maintain all required Canada Border Services Agency and other federal customs records of all imported/exported goods
- Support Canada transitions to ensure import readiness (Parts database updates, NAFTA qualification, etc.).
- Principle Canadian customs expert that provides guidance to the supply chain and business functions on Canada customs matters
- Principle Canadian lead in ensuring NAFTA processes and procedures are followed:
  - o Solicitation of new NAFTA's yearly and as needed
  - o Daily review for NAFTA against database for new parts
  - o General control/review over NAFTA to ensure benefits are claimed correctly
- Support financial accruals for post entry refund of NAFTA qualified products
- Perform post-entry review / audit of entry detail
- Canadian lead on inquiries from Canada Border Services Agency (CBSA) or other federal agencies related to import/export inquiries
  - o Manage any Post Entry Corrections to avoid AMPs (penalties)
- Support ad hoc shipments from all process partners in Canada (document creation, NAR compliance notification, etc.)
- Support Government Relations, legal and tax functions in changes to CBSA or other import/export related policy with assessment and recommendations the impact to Whirlpool Canada ensuring compliance and best cost

- Participate in professional and trade Association matters related to import/export: Importers and Exporters Association of Canada (IE Canada) and the Association of Home Appliance Manufacturers (AHAM)
- Support Whirlpool Canada's membership in the Partners in Protection (PIP) supply chain security program
- Participate on project teams as requested by supervisor
- Please note that periodic travel to the US will be required
- Provide metrics and analytics of Customs related detail

#### WHAT YOU NEED TO SUCCEED IN THIS POSITION:

- 3- 5 years experience in a Customs related field (importer, broker, consultant, etc.)
- Post-secondary degree specializing in business administration, international business or supply chain
- Certified Customs Specialist (CCS) designation preferred
- Customs Self Assessment (CSA) experience preferred
- 10 – 20% travel required; Valid Canadian passport with the ability to enter the United States is required
- Must have the ability to work independently and properly prioritize workloads and other assignments
- Must be able to multi-task timely and accurately and have superior organization skills
- Use problem solving skills to find new and creative ways for process improvement and cost reduction
- Detail oriented
- Proficiency in MS Word, Excel, Access and PowerPoint are required. Knowledge of SAP; experience with the Google suite of tools is a plus.

#### WHAT WHIRLPOOL OFFERS YOU:

Whirlpool offers a unique opportunity to become your best through cross-functional involvement, challenging work, coaching and feedback, recognition, best-in-class total rewards, and personal growth and career development. **Be part of something great.**

**APPLY TO:** <http://whirlpoolcanada.com/careers/>

#### ABOUT WHIRLPOOL

Whirlpool Canada LP is one of Canada's leading marketers suppliers of home appliances with annual sales approaching \$1 billion. Whirlpool employs approximately 230 people nationwide. Whirlpool markets and distributes major home appliances under a number of brand names including: Jenn-Air, KitchenAid, Whirlpool, Maytag, Amana, Inglis and Gladiator storage solutions. We sell additional products to other manufacturers, distributors, and retailers for resale in North America under those manufacturers' and retailers' respective brand names.

