

Job Title: Sr. Systems Analyst, Trade Compliance Solutions

Location: Shelton, CT

BE: PKI Legal

Reports To: Assoc. Director, Operations & Automation

Role Purpose

The Product Owner, Trade Compliance Solutions and Analytics oversees the development, validation, implementation and day-to-day performance of the SAP GTS system and metrics and reporting. These activities are performed in compliance with industry regulations, site operating procedures, quality/safety policies and cost/processing time standards, Technology Architecture & Change Management Standards. All activities are done in partnership and collaboration with departments associated with Global Trade, Customs & Compliance.

Day-to Day Responsibilities:

- Maintain the existing GTS Module
- Assist end-users with identifying & resolving operational technical issues
- Drive system adoption at end user level
- Analyze and lead the Global Trade Mgt. Business Capability development & requirements definition
- Own the integrity of the Master Data required for the systems and integration to operate as expected
- Support all SAP implementations relating to the SAP GTS Module.
- Collaborate with Technology Solution Architect & 3rd Party partners to define Solutions that improve business practices via existing SAP GTS functionality in alignment with business capability gaps.
- Lead or Co-Lead projects pertaining to new GTS functionality insuring blueprints, specifications, training, testing, cut-over, Go-Live Support & Validation Documentation are properly planned for & executed properly.
- Own and implement valuation at the GTS customs invoice level. Understand the overall valuation structure in SAP.

Metrics and reporting Responsibilities:

- Gather data and reports from GTS and other systems needed for risk monitoring
- Build automated tools and provide data analytics to support our monitoring program
- Provide data analysis and reporting (metrics) to support global program management initiatives

General Responsibilities:

- Maintain GTS roles
- Manage system performance
- Work with CTC to implement HTS code updates, conduct SPL analysis
- Spend time with users training them on how to efficiently use the system (help develop super users)
- Trouble shooting
- Work with other aspects of IT (Basis, SAP S&D) to ensure GTS is being effectively utilized in other IT projects.

Skills & Experience:

- Expertise in SAP Module design, configuration & implementation.
- Minimum three (3) years' experience in configuring & implementing SAP GTS.
- In-depth knowledge of the Compliance, Customs/Risk Management functions of GTS.
- Basic understanding of SAP SD & MM modules a plus.
- Experience with software validation in FDA environment.
- Experience developing collaborative relationships and partnerships with the business and technology departments that drive business results.
- The ability to effectively build relationships with individuals at all levels of the organization.
- Excellent communication and influencing skills.
- Practical problem solving and critical thinking skills.
- Excellent written and oral communication skills.
- Ability to prepare metrics that can report on the performance of the system.
- Trade Compliance experience is a plus

Qualifications:

- Bachelor's degree from an accredited University or College in a Technical Science. A degree in Information Technology is preferred.
- Minimum six (6) months experience directly working within a Life Science & Technology GTS SAP system is a plus.
- Knowledge of systems validations.
- Must have successful experience working in teams and with remote users/groups, globally.
- Project management experience preferred.
- Analytical skills required.