

JOSHUA S. HECKENDORN

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LICENSURE AND PROFESSIONAL MEMBERSHIP

- Licensed United States Customs Broker February 2017
 - Member - International Compliance Professionals Association (ICPA) March 2017
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EXPERIENCE

- TreeHouse Private Brands. Omaha, NE. February 2016 – Present
International Customer Supply Chain Specialist
 - Position transferred from ConAgra Foods
 - Member of the TreeHouse Foods, Inc. Corporate Trade Compliance Team, working directly with the Sr. Manager – Trade Compliance, specializing cross functionally in United States (US) and Canadian (CA) imports / exports, US / CA cross border shipments and international logistics operations for all corporate business segments
 - Primary contributor to the corporate US Import Trade Compliance Manual
 - Act as the corporate lead for preferential duty program certifications
 - Provide Harmonized Tariff Schedule (HTS) and US Census Bureau Schedule B coding for new products
 - Work directly with contracted customs brokers to coordinate customs clearance of international shipments
 - Audit customs business performed by contracted customs brokers on the company's behalf
 - Research and respond to inquiries and notices from US Customs and Border Protection (CBP)
 - Participated in a Request for Proposal (RFP) process to select customs brokers clear imports on the company's behalf
- ConAgra Foods. Omaha, NE. November 2012 – February 2016
International Customer Supply Chain Specialist
 - Advanced from Specialist I to Specialist III with increasing responsibility
 - Received, systematically processed, and managed supply chain processes for packaged food orders submitted by international buyers totalling multiple millions of dollars per month
 - Collaborated cross functionally with internal and external contacts to ensure proper product labeling, procure production and transportation costs, schedule order transportation, track product supply, maximize order fill rates, resolve invoice discrepancies, and continually improve business processes
 - Analyzed technical documents, Title 19 Code of Federal Regulations (CFR), the US Harmonized Tariff Schedule (HTSUS), and US Census Bureau Schedule B to provide documentation for export shipments
 - Audited supply chain penalties assessed by international customers
 - Participated in multiple business integration projects
- Werner Enterprises. Omaha, NE. June 2012 – November 2012
Fleet Coordinator
 - Managed the safety, production, scheduling, and payroll of truck drivers
 - Dispatched freight and acted as primary resource for truck driver needs and issues
 - Analyzed freight logistics alongside various internal departments to enhance business production
- Nebraska Furniture Mart. Omaha, NE. June 2011 – July 2012
Delivery Coordinator
 - Coordinated furniture, appliance, and electronics deliveries with both customers and internal staff
 - Performed logistics operations to coordinate specialized truck routes and deliveries
 - Negotiated compensation for damaged goods and/or delivery problems with customers

BUSINESS RELATED SKILLS

- Bilingual (Spanish)
 - Experienced with SAP, JDE, Oracle, and AS400 systems
 - Proficient with Microsoft Word, Excel, and Outlook technologies
 - Leadership, discipline, competitiveness, problem solving, project management, multi-tasking, prioritization, organization and teamwork skills attained through professional experience
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EDUCATION

- **University of Nebraska Omaha.** Omaha, NE. May 2012
 - Graduate with Cum Laude Honors (Cumulative GPA 3.613)
 - Bachelor of Arts – Foreign Language and Literature – Spanish specialization
 - Bachelor of Science – Business Administration – Marketing specialization, International Business secondary specialization
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HONORS AND ACTIVITIES

- University of Nebraska Omaha Wrestling letter winner 2008, '10, '11
- NCAA Division II All-Academic Wrestling Team 2008, '10, '11
- Performed community service while participating in athletics at the University of Nebraska Omaha by way of hospital visits, pancake feeds, and volunteering at homeless shelters
- Participated in the ConAgra Cares campaign by volunteering at the Food Bank for the Heartland