

DIEGO MONTEMAYOR

PERSONAL INFORMATION

Date of birth: April 1st, 1985.

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Experienced Operations, Merchandising and Compliance Professional successful at leading a Logistics and Compliance team, expert at import and export operations all around the world, focused in improving efficiency and productivity in the supply chain process. Strong technical and business qualifications, proven ability to successfully analyze an organization's critical business requirements, identify deficiencies and potential opportunities to develop innovative solutions, for enhancing competitiveness and increase revenues.

PROFESSIONAL EXPERIENCE

CROCS INC. USA (December 2013- To date)

Global Trade Compliance Manager

Functions: *To research and assign HTS to general merchandise and raw material. *To ensure that all relevant General Rules of Interpretation, General Notes, International Explanatory Notes and Country Customs Rulings are properly cited, and that records are maintained reflecting drawings, technical information or any other supporting data used to achieve a high level of classification accuracy. *To perform tariff classification reviews of previously assigned HTS and Schedule B codes in order to update any changes to the existent codes for US. *To prepare and file CBP ruling requests. *To analyze annual customs valuation reporting and file value reconciliations for different countries including US. *To support and follow up with the Regional Trade Compliance managers. *To analyze and provide guidance for the eligibility determinations of Crocs' products for Free Trade Agreements (including NAFTA, ALADI, GSP, MX-EU etc.) *To maintain FTA Certificates for qualifying items and provide to import/export teams as well as Customs Brokers. *To review and have accurate and up-to-date data and electronic records for Special Programs. *To maintain the Crocs' Global Trade Classification System, and other databases. *To support and provide assistance to the Global Trade Compliance team for any special projects, e.g., US Drawback and FTZ programs. *To provide guidance to different departments such as Logistics, Tax, Sales, Product Merchandising, Product Engineering, Supply Chain Operations and Finance. *To give support for SAP transition (GTS module).

CROCS MEXICO S. DE R.L. DE C.V. (September 2011- December 2013)

Logistics Coordinator

Functions: *To coordinate the activities of Import and Export specialists, review the proper performance of the processes, and ensure the material and finished goods receipt in time.(Approximately 1,200 Export Shipments and 300 Import Shipments Annually around the World) *To coordinate the activities of Foreign Trade Analysts for the efficient execution of the IMMEX capture system. *To provide information and reports to the Mexican authorities (SAT, Ministry of Economy, INEGI). *To attend government audits in terms of International Trade Matters. *To ensure the compliance of the Department in the current internal standards (ISO9000, 5'S, OHSAS, and ISO14000). *To enter and review freight expenses each month. *To review and evaluate quarterly freight and logistics suppliers. *To provide information for annual freight budget. *To ensure the accomplishment of the Department KPI's. *To comply with IMMEX requirements in two different companies.*To search and improve the logistics processes and suppliers in different transit lanes. *To follow up the corrective actions requirements for Logistics & Broker (USA, CAN, MEX) Suppliers. *To coordinate domestic shipments. *To ensure security freight and renew insurance policies for company vehicles. *To monitor the temporarily inventory in the DC warehouse and coordinate raw material shipments once required. *To follow up any Litigation process in Foreign Trade Matters.

Achievements: *Customs Audit Closure (SAT). *Logistics Cost Reduction by \$ 39,500 USD per year. *SOP's redesign. *Created a Broker Compliance Manual. *Updated the export and import procedures according to the Foreign Trade Legislation.

LOGYX ALMACENADORA S.A. DE C.V./MULTIPACK/FEDEX (May 2006- September 2011)

Operations Supervisor (Leon DC)

Bonded Warehouse

Functions: *To calculate and pay taxes and import duties. *To coordinate shipments. *Mexican Official Standards (NOM'S) verification. *International Customer service. *To contact brokers and carriers. *Local distribution and routing. *Inventory control. *Special operations (export, import, returns, Immex, Prosec).

Achievements: *Implemented a customer service system. *Did a promotional video (advertising).
*Developed a market study and analyzed the industry competitors.

PUBLIC NOTARY 107 (November 2008 – July 2009)

Administrative and Financial Consultant

Functions: *To establish mechanisms for fiscal control and accounting. *To design processes to follow in various activities. *To cut expenses. *Debt Renegotiation.

LOGYX ALMACENADORA S.A. DE C.V. /MULTIPACK/ FEDEX (July 2005- May 2006)

Operations Analyst (Leon DC)

Bonded Warehouse

Functions: *To generate inventories. *To update files. *To capture information.

FORMAL EDUCATION AND CERTIFICATION

- ICPA active member (International Compliance Professionals Association)
- Management Skills, Post Graduate Diploma at Instituto Tecnológico y de Estudios Superiores de Monterrey, ITESM (2012)
- Master's degree in Business Administration at Universidad de Guanajuato (2011)
- Bachelor's degree in Foreign Trade & Customs at Universidad Iberoamericana León (2008)
- Exchange student program in Cape May Court House, NJ, U.S.A. (2004)

LANGUAGES

- English 100% (ITP TOEFL 614 PTS)
- French 60% (Niveau DELF B1 du Cadre Européen Commun de Référence pour les Langues)

COMPLEMENTARY COURSES

- Course of Logistics and Supply Chain Management at CANACINTRA (2013)
- Course of Enterprise Communication at Facultad de Psicología de Guanajuato (2007)

AWARDS AND RECOGNITIONS

- Diploma for participation as a Business Consultant in the project "Incubator of Destination Management Companies" by the Ministry of Tourism and Development of Guanajuato and the Universidad Iberoamericana (2008).
- Recognition for the collaboration and support as a member of the "Technical Council of Foreign Trade and Customs Degree", by the Universidad Iberoamericana (2008).
- Academic Award for obtaining the best point average in the generation by the Universidad Iberoamericana (2008).

PROFESSIONAL QUALITIES AND SKILLS

- Employees control.
- Quality control (ISO9000, 5'S, OHSAS, and ISO14000)
- Relationship with customers and suppliers.
- Ability to analyze problems and opportunities and troubleshooting.
- Work group leadership.
- Languages skills.

SOFTWARE

- CRM and MRP systems, SAP, WMS, Oracle JD Edwards Enterprise One System, Microsoft Office (Project, Excel, Word, PowerPoint), Tracking and Transport Systems, Global Trade Desktop (GTD).