

## CHRISTINE FAVORITO

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### PROFILE

**Licensed Customs Broker** with experience supporting import compliance of U.S. government regulations to improve accuracy and reduce risk of penalties. Highly analytical, possessing strong computer skills, with proficiency in SAP Master Data and reporting.

Key accomplishments include:

- Implemented process that increased accuracy of country of origin on commercial invoices
- Initiated Periodic Monthly Statement to improve cash flow for Treasury department
- Through post-entry audit, discovered and rectified overpayments of duty

### PROFESSIONAL EXPERIENCE

**AS AMERICA, INC.**, Piscataway, NJ

1998 – 2011

**(Formerly American Standard Companies)**

**Customs Compliance Analyst, Global Logistics**, Piscataway, NJ (2006 – 2011)

**Contractor through DC Transportation Services, Inc.** (2006 – 2010)

Facilitated and certified effectiveness of U.S. Customs clearance of all imported goods and raw materials.

- Validated U.S. and Canadian Harmonized Tariff classifications, valuation, and country of origin, by using current governing regulations, to ensure accuracy of commercial invoice used for entry into the U.S.
- Instrumental in solving EDI invoicing issue with customs broker, which improved accuracy of entry forms.
- Quickly responded to various customs broker inquiries concerning HTS, Free Trade Agreements, census warnings, ADD/CVD rulings, APHIS, IOR, and invoice receipt.
- Ensured adherence to guidelines and manages record retention for Customs Compliance department.
- Implemented Periodic Monthly Statement to improve cash flow for Treasury department.

Managed proper procedures for complying with free trade agreements and special trade programs.

- Prepared analysis to ensure that savings under current or potential trade programs could be captured.
- Worked closely with manufacturing plants and suppliers to determine NAFTA or CAFTA qualification based on applicable Rules of Origin.
- Established eligibility of duty drawback programs and other special customs programs; supported implementation and maintenance.

Communicated in a timely fashion with U.S. Customs personnel in response to Requests for Information, Notices of Action, Post Entry Amendments, and Focussed Assessments

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### ***Customs Compliance Analyst, Global Logistics***, (Continued)

- Provided sufficient supporting documentation upon inquiry or Notice of Action from U.S. Customs.
- Discovered overpayment in duties and received refunds via Post Entry Amendments and Protests.
- Gathered and organized documentation requested by U.S. Customs during focussed assessment, including, HTS & NAFTA verification, PO, Invoice, AP and Receiving records.

### ***Logistics Analyst, Supply Chain***, Piscataway, NJ (2004 – 2006)

Managed domestic transportation metrics, analysis, and freight payment

- Developed transportation metrics to simplify the monthly reporting process and more easily access information regarding customer group, origin, product line, and/or mode of shipment.
- Performed analysis on freight spend and ordering patterns based on costs, customers and shipping locations to determine areas of cost savings.
- Partnered with the IT team to successfully implement the systematic addition of customer freight charges to invoice, improving cost visibility.
- Assisted the Finance department in calculating transportation cost per piece providing essential data in profitability studies.

### ***SAP Data Analyst, SAP Data Team***, Piscataway, NJ (2002 – 2004)

Responsible for master data maintenance and documentation of pricing, materials, customers, and material cross reference.

- Resolved SAP errors that occurred as a result of incorrect order processing, pricing, plant placement, or material data entry.
- Processed daily reports on faucet entries, failed EDI inquiries, pricing discrepancies, order errors, and call center service levels.
- Coordinated with IT and Sales/Marketing to test SAP Production changes, EDI mapping changes, mass pricing loads, and any other UAT needs.

### ***Customer Support Representative***, Piscataway, NJ (1998 – 2002)

Answered incoming calls from homeowners, wholesalers, retailers and sales force, providing sales order tracing, item availability, pricing, and product details.

## EDUCATION / PROFESSIONAL DEVELOPMENT

- **Bachelor of Science**, Rutgers, The State University of New Jersey
- Software Skills: SAP, Microsoft Excel, Access, Word
- Licenses/Certifications: Licensed Customs Broker
- Professional Education: Drawback Seminar, HTS Classification of Repair Parts
- Organizations: ICPA, International Compliance Professionals Association